



**IT8**  
YOUR ENGINEERING PARTNER

# Quality policy.00

**IT8 Engineering** is a company that aims to achieve greater quality in its services. To do this, they have established the following principles to be met within the company:

- ✓ Ensure the satisfaction of our clients based on friendly treatment and making an extra effort in our services, as well as dealing directly with our clients.
- ✓ Comply with all the requirements and needs of our clients, both those of a legal nature in the field of quality that affect us, as well as others that the organisation may have a contract with.
- ✓ Commit to continuously improve the quality of our products and services, as well as the Quality Management System that we have implemented.
- ✓ Achieve high competitiveness in our market, based on the trust and loyalty of our customers.
- ✓ Establish effective controls on our suppliers (both products and services or outsourced) from the point of view of the quality of their products, services and performing the work.
- ✓ Provide training and resources to our employees to actively collaborate in the development and continuous improvement of the company.
- ✓ Establish and annually review a series of objectives that guarantee quality improvements.
- ✓ Achieve the highest possible economic performance corresponding to the capital employed.

The Management at IT8 Engineering, as well as all the organisation's staff, are aware of the importance of this policy and integrate it into their work dynamic. The management takes the necessary measures in order for it to be widely used at all levels, reviewing it periodically whilst its being continually adapted and published for those that are interested.

Almussafes, 13<sup>th</sup> of February 2019  
Signed. CEO